

Information for overnight guests

IGLOO-VILLAGE ZUGSPITZE

Please read this document carefully in order to be properly prepared for the Igloo-Village experience.

What a feeling – high above the clouds with a view of four countries is where our Zugspitze Igloo-Village is located, in the heart of Germany's most popular skiing destination. Enjoy this imposing backdrop at the Zugspitze glacier and treat yourself to an extra special night in Germany's highest igloos.

Our tip: On your day of arrival visit the Zugspitze exhibition on the summit!

Program

- 2:00 / 2:30 p.m. It is advisable to be at the latest at 2:00 p.m. in Garmisch or at 2:30 p.m. at Eibsee.
- 4:30 p.m. Meeting point in the Sonnalpin restaurant at Zugspitzplatt. The welcome and induction by our guides takes place on the first floor. The stairs are opposite the checkouts of the canteen. (Please do not bring any skis and snowboards into the restaurant!) Meeting point and arrival time are mandatory. Do not go to the Igloo-Village by yourself.
- ca. 5:15 p.m. Everyone grabs a cosy sleeping bag for the night and we start off to the Igloo-Village together (around 5 minutes). Arrival at the Igloo-Village. Then activities in and around the igloo with aperitif, settle in to rooms, evening meal, night activities, sauna, jacuzzi (weather permitting) and a cosy get-together.
- ca. 7:15 a.m. Wake-up tea served to you in your sleeping bag, then a hike to the Sonn-Alpin restaurant. Thereafter breakfast in the restaurant and individual departure.

During your journey

Please plan enough extra time to ensure you arrive at the meeting point specified in the programme on time and unhurriedly.

The mountain railways are not responsible for transporting your luggage. If you are late, please let us know immediately on **0800 880 81 88 (free of charge)** or +41 41 612 27 28.

Please have the mobilephone you specified on reservation with you so that we can contact you if need to (especially during your outward journey).

Luggage deposit

Any luggage / valuables not needed for the night in the igloo can be deposited in a locker (W 25cm/ H 40cm/ D 45cm) free-of-charge in the Sonn-Alpin. Freely accessible racks for skis/ snowboards are available outdoors and lockable ski depots can be rented in the Sonnalpin (kiosk) for a charge. Iglu-Dorf GmbH assumes no liability for equipment/luggage. The luggage suggested in the column above is sufficient for one night.



Equipment

The Igloo-Village nestles in the heart of nature on the mountain. Make sure you are properly equipped. Normally the temperatures in the Igloo-Village remain constant at around 0°C.

Clothing and equipment:

- Winter-proof, warm clothing (such as for skiing, see picture above)
- Comfortable, warm winter shoes (e.g. snowboard shoes or moonboots)
- Good gloves
- Dry socks, long underwear to change into, also pyjamas
- Two hats (second spare hat in case first hat gets wet in the whirlpool)
- Towel, swimwear and flip flops for the whirlpool if required
- A torch or head torch
- Toothbrush & toothpaste
- Cash (no credit cards)
- Sunglasses / snow goggles and sun cream (please don't use self-tanning lotions)
- If applicable: charger for mobilephone (USB-plug is available in every sleeping igloo)

A backpack is the ideal item of luggage for the overnight stay in the Igloo-Village.

Please do NOT bring the following:

- An expedition sleeping bag and a sleeping bag liner will be provided for you
- Suitcase (unsuitable)

How to get there

You are advised to arrive at Garmisch-Partenkirchen not later than 2.00p.m. or in Grainau or Eibsee not later than 2:30 p.m. to ensure an unhurried railway journey up the mountain!

From Eibsee (either option 1 or 2)

Please park on the marked parking spaces on the site of Bayerischen Zugspitzbahn, next to the Eibsee-Alm restaurant. On all other parking areas it's not allowed to park during the night.

1. Via Seilbahn Zugspitze aerial cable car and Gletscherbahn aerial cable car, 8:00 a.m. to 4:15 p.m. (travel time approx. 20 minutes)
2. Rack railway, hourly from 8:45am to 2:45 p.m. (travel time approx. 40 minutes)

From Garmisch-Partenkirchen

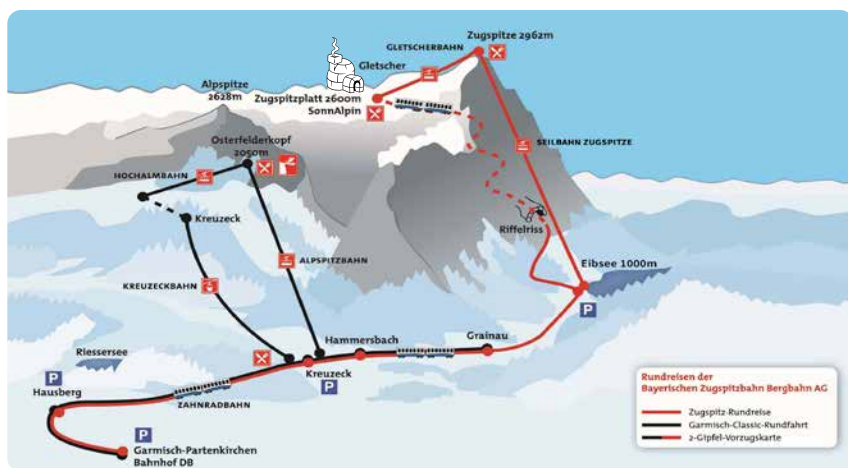
Rack railway, hourly from 8:15am to 2:15pm

This is the option if you travel to Garmisch-Partenkirchen by train (also possible by car).

The railway timetable including a map you find on

http://www.zugspitze.de/en/service/ueber_uns/fahrplan.htm

Today information on the railway can be obtained by calling +49 8821 797-0.



Mountain railway tickets

All guests require an igloo village overnight-ticket that you can purchase at the price of a one-day ticket. This ticket entitles them to travel up the mountain on the day of arrival and to a full day's skiing on the following day (please bring your ski equipment with you to the meeting point) and to the journey back to the valley. A luggage locker at the Sonn-Alpin will be reserved free of charge. Please mention that you will be staying at the igloo village when purchasing your ticket.

All other ticket options (e.g. two-day ticket) as per the applicable price list. The group tariff applies from 15 persons and above.

The mountain railway tickets and any parking charges are not included in any package.

For further information see: www.zugspitze.de/en/winter/preise/zugspitze/

Notes

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Further information

Cancellation insurance

We strongly recommend that you take out cancellation insurance for overnight stays, for example with Allianz Global Assistance.

Useful links

www.garmisch-partenkirchen.de

www.grainau.de

www.zugspitze.de

Garmisch-Partenkirchen Tourismus can also give you advice on the number +49 8821180 700.

actual Informations for the mountain railways you will get on the Number +49 8821 797979.

If there are any changes to existing bookings, we will contact you on the mobile number you gave us.

Emergency Number Iglu-Dorf Zentrale

0800 880 81 88 (DE / AT)

0800 880 818 (CH)

NOT included in the booking

- Travel to and from Zugspitze (and any parking charges)
- Mountain railway tickets
- Drinks
- Souvenir (e.g. bath towel)

Checklist

- I have got all the equipment I need as listed on page 1.
- I have read and understood the safety information on page 3.
- I have planned my outward journey adequately (weather check, extra time, times of the mountain railway).
- I have the mobile phone that I specified on reservation with me and am contactable.
- I am adequately insured (cancellation insurance, emergency, foreign country).

Contact & questions

Frequently asked questions can be found on our homepage on [FAQ](#).

www.iglu-dorf.com

info@iglu-dorf.com

+41 41 612 27 28

Free call from CH: 0800 880 818

Free call from DE/AT: 0800 880 81 88



IGLU-DORF
HOTEL • BAR • EVENT

Are you ready?!

Safety information for overnight stays in the Igloo-Villages

High alpine hazards

Iglu-Dorf GmbH herewith expressly draws the attention of its overnight guests to the environment of the Igloo Village in remote, high alpine nature. Even a short walk can entail high alpine risks. High alpine hazards refer to concrete phenomena such as strong winds, cold, altitude, visibility conditions, snow and ice, sudden changes in the weather, unknown terrain, amongst others.

As the weather cannot be influenced, this can affect the activities during the overnight stay. Activities in the open air (for example visiting the whirlpool) are adapted to the weather situation, i.e. not carried out in the worst case.

Respect nature! Coordinate your activities to your abilities and physical condition and the high alpine environment. Stay overnight only if you are in good health.

Emergency management

A safety concept exists if accidents occur. Rescue transportation may take some time given the exposed location and the weather, and may even be impossible in exceptional circumstances. No rescue transport will be carried out for minor injuries. The client is responsible for any costs for rescues.

In the Igloo Village, there is an emergency chemists with disinfectant, ointment, compresses, materials for dressings, tweezers. We are not allowed to stock or issue any other materials or medicines. The guest is responsible for such items.

Leaving the Igloo Village Zugspitze during avalanche detonations

To avoid natural hazards, it may be the case that you have to leave the Igloo Village Zugspitze during avalanche detonations, even though it is not in a zone at risk of avalanche. The instruction to leave can be issued in the middle of the night. You may have to leave in the middle of the night, perhaps without being able to return to the Igloo Village, with makeshift overnight accommodation in the mountain restaurant.

Concluding remarks

Iglu-Dorf GmbH makes every endeavour to ensure that incidents can be avoided. To this end, we also rely on the cooperation of our overnight guests. Please follow the instructions and advice of the igloo guides.

The need to leave the igloo village on account of avalanche detonations is on average necessary 2-3 nights per season, based on experience from the past three years.

Restrictions to the offer do not justify any price reduction.

We finally wish to point out that after meanwhile more than 40,000 overnight guests, incidents can be counted on one hand. We shall do our utmost to make sure this remains the same. We thank you for your cooperation and look forward to enjoying a pleasant and relaxed atmosphere with you in the Igloo Village.

Thank you for your understanding.

Warm regards,
Iglu-Dorf GmbH